

WHEN A PROGRAM APPLICATION CRASHES AND WON'T RESTART

If an application crashes once or twice and then won't restart, check to make sure it's not continuing to run. When you can't restart an application after it crashes, it's often because the application is still running (even though it crashed).

To correct the problem:

1. Open the Task Manager. (Right-click the Start button, then click Task Manager)
2. In the **Applications** Tab, look for the program you're trying to start.
3. If it's listed once or more, right-click each listing and choose End Process.
4. Once you eliminate all of the listings, you should be able to restart the application.