RESTORE YOUR PC FROM A SYSTEM RESTORE POINT

Restoring your PC is a way to undo recent changes to your PC that might be causing problems. If you think an app, driver, or an update for Windows you recently installed might be causing problems, you might get things running normally again by restoring your PC to an earlier point. This is a called a restore point.

Restoring from a restore point won't affect your personal files, but it will remove apps, drivers, and updates that were installed after the restore point was created.

System restore works for recent changes that were made to your PC more recently—changes in the last 7 to 14 days.

To restore your PC from a restore point

1. In the search box on the taskbar, type **restore point**, then select **Create a restore point** from the list of results. The System Properties dialogue box will appear on the Taskbar where you can open it.
2. In the System Properties box, on the System Protection tab, select **System Restore**.
3. Select **Next**, then choose the restore point related to the app, driver, or update that might be causing the problem. Then select **Next** > **Finish**.
4. Restart your PC. Do what you were doing before to see if performance has improved.

If you don't see any restore points, it might be because system protection isn't turned on.

To turn on system protection

1. In the search box on the taskbar, type **restore point**, then select **Create a restore point** from the list of results.
2. In the System Properties box, on the System Protection tab, select **Configure**.
3. In the Restore Settings area, select **Turn on system protection** > **OK**.